



ED-986

BBA 4th Semester
Examination, May-June 2021

Organizational Behaviour

(116)

Time : Three Hours] [Maximum Marks : 90
[Minimum Pass Marks : 32

Note : Answer **all** questions. All questions carry equal marks.

Unit-I

1. What do you mean by organizational behaviour? Explain nature, scope and models of organizational behaviour.

OR

Write a note on the characteristics of organizational behaviour and also explain approaches of organizational behaviour.

DRG_221_(3)

(Turn Over)

(2)

Unit-II

2. What do you mean by motivation? Explain the various types of motivational theories.

OR

Write short notes on the following :

- (a) Learning
(b) Personality

Unit-III

3. What do you mean by Leadership? Explain the theories of leadership in detail.

OR

Write a note on group formation and development in detail.

Unit-IV

4. What do you mean organizational conflict? Explain the various stages of conflict management.

OR

What do you understand by organizational change? Explain the types and process of organizational change.

(3)

Unit-V

5. What do you mean by organizational development? Explain the nature and importance of organizational development.

OR

Write a detailed note on the process of organizational development and organizational development interventions.
